Invensis®
Global Learning Services

ITIL Foundation (Version 5) Certification Training

Stay Current with the Latest ITIL®:
ITIL (Version 5) Foundation Certification

www.invensislearning.com



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Invensis Learning: Your Gateway to Career Advancement

Invensis Learning is a premier certification training provider serving individuals and enterprises worldwide. Specializing in globally recognized IT and technical certification courses, we've earned the **trust of Fortune 1000 organizations and government institutions globally.** Our course offerings span diverse categories like Agile, Project Management, IT Service Management, Six Sigma and Quality Management, DevOps, and IT Governance.

Our training programs are designed to meet the highest industry standards, adhering to leading governing bodies such as **PMI, IASSC, AXELOS, ISACA, DevOps Institute, EXIN, TUV SUD, and PEOPLECERT** benchmarks.

We are **ISO 9001:2015 Certified and ISO27001:2022 Certified,** demonstrating our commitment to exceptional quality management and robust information security practices.

Thousands of professionals and organizations have benefited from our comprehensive training programs, further solidifying our reputation as a trusted certification training partner.

60+ Courses

130+ Locations

150k+ Learners

99% Training Satisfaction

About the ITIL v5 Foundation Course

The ITIL (Version 5) Foundation Certification Course is a comprehensive program designed to help IT professionals stay current with the latest evolution of the ITIL framework and build a strong, job-relevant foundation in modern service management. The course covers essential ITIL v5 concepts, terminology, and foundational principles, with a focus on value-oriented service delivery, governance awareness, and practical understanding of how organizations manage and improve technology-enabled services in today's digital environments. Professionals and teams gain clarity on ITIL v5 fundamentals, strengthen their ability to support consistent service outcomes, and develop a shared framework language that improves collaboration across IT and business functions. The training prepares learners to successfully sit the ITIL (Version 5) Foundation certification exam, a globally recognized qualification valued across industries for establishing a credible baseline of knowledge.

Invensis Learning is accredited by PeopleCert and offers an extensive ITIL (Version 5) Foundation Certification Training Program to help you build a strong foundation aligned with the latest ITIL framework and certification requirements.



Why Enroll in ITIL v5 Foundation Certification Training Course?

87% of respondents

ITIL Survey Insights:

According to a survey by AXELOS, the governing body of ITIL®, **87% of respondents** said ITIL was important to their company's performance.

82.5% of Fortune 500 companies

ITIL's Corporate Dominance:

ITIL offers comprehensive, practical, and proven guidelines for developing a service management system, and it is used by **82.5% of Fortune 500 companies.**

USD 82.55 billion

ITSM Market Growth:

The ITSM software market is on a hot streak! It is valued at **USD 82.55 billion** in 2024 and is expected to be USD 227.7 billion by 2031.

Benefits of ITIL v5 Foundation Certification

At **Corporate Level**	For **Individuals**
Improved service consistency across teams and functions	Global recognition and professional credibility
Stronger governance, accountability, and control in service delivery	Strong foundation in modern IT service management practices
Better alignment between service outcomes and business objectives	Improved career opportunities in ITSM and service delivery roles
Enhanced efficiency and productivity in IT operations and support	Increased confidence in managing service responsibilities
Reduced costs through optimized workflows and continual improvement	Ability to apply ITIL concepts in real-world workplace scenarios
Better risk awareness and improved service-related decision-making	Better communication with cross-functional IT and business teams
Improved collaboration between IT, product, operations, and business teams	Preparation for advanced ITIL (Version 5) certification pathways
Scalable service management approach across locations and departments	Professional growth through structured service management thinking
Improved customer and stakeholder satisfaction through better service outcomes	Access to a global community and widely adopted ITIL best practices

Program Highlights

- Invensis Learning is an Accredited Training Partner with **Axelos (PeopleCert)**
- **Interactive instructor-led** ITIL v5 Foundation training
- **Certified** and **accredited** instructors
- **Course completion certification** from Invensis Learning
- Training curriculum as per the **latest Syllabus**
- Retake the training within the next 2 months with the **Flexi Pass** at no extra charge
- Guidance to crack your ITIL v5 Foundation certification exam on **1st Attempt***
- Access the **100+ practice questions**
- **Chapter-wise quizzes** to help you crack the certification examination
- Get **free templates** and **case studies** to practice your knowledge

Delivery Modes

Invensis Learning delivers ITIL Foundation (Version 5) Certification Training in 4 modes:



Classroom Training

You will learn from qualified, accredited, certified & highly experienced trainers in a classroom.



Live Virtual Training

Enroll for Instructor-led Live Online Sessions and attend from Anywhere.



Corporate Group Training

Cost-Effective and Customized Instructor-led On-site Group Training for Enterprises.



Focused 1-to-1 Training

Achieve focused learning with a dedicated trainer and flexible dates.

Training Curriculum

Module 1 Key ITIL Terms & Definitions

Learn the fundamental concepts of digital product and service management, including:

- Digital products and digital services
- Products, services, and service offerings
- Value co-creation
- Utility and warranty
- Outputs vs outcomes
- Costs and risks
- Continual improvement
- Service relationships and SLAs

Module 2 ITIL Four Dimensions of Product & Service Management

Understand the holistic ITIL framework through four critical dimensions:

- Organizations & people
- Partners & suppliers
- Information & technology
- Value streams & processes
- PESTLE analysis
- External and internal influencing factors
- Importance of balanced service management practices

Module 3 ITIL Product & Service Lifecycle

Explore the complete lifecycle of digital products and services:

- Discover
- Design

- Acquire
- Build
- Transition
- Operate
- Deliver
- Support

Module 4 ITIL Value System (ITIL VS)

Gain knowledge of the ITIL Value System components:

- Guiding principles
- Governance
- Value chain
- Management practices
- Continual improvement model
- Continuous integration and delivery
- Reliability and observability
- Site Reliability Engineering (SRE)
- Incidents, problems, errors, and service requests

Module 5 Value Stream Identification, Mapping & Management

Learn how organizations optimize workflows and improve service delivery through:

- Value streams
- Core and enabling value streams
- Value stream mapping
- Value stream management
- Complexity thinking
- Workflow optimization

Module 6 ITIL & Artificial Intelligence (AI)

Understand how AI supports modern IT service management:

- Artificial Intelligence (AI)
- Generative AI (GenAI)
- Agentic AI
- AI governance
- AI capability models

Module 7 ITIL & Other Frameworks

Explore how ITIL integrates with modern frameworks and methodologies:

- ITIL & DevOps
- ITIL & PRINCE2®

Gain the Invensis Learning Advantage



Certified and **accredited** instructors



Training curriculum as per the **latest Syllabus**



Proven Track Record Across Industries



Continuous **Learning Support**



Access to Comprehensive Learning Resources



Rigorous Assessments to Ensure Mastery

Schedules for ITIL v5 Certification Training

Training Date	Training Type	Weekday / Weekend	View Pricing	Enroll Now
March - 02, 03	Virtual	Weekday	View Pricing	Enroll Now
March - 05, 06	Virtual	Weekday	View Pricing	Enroll Now
March - 07, 08	Virtual	Weekend	View Pricing	Enroll Now
March - 09, 10	Virtual	Weekday	View Pricing	Enroll Now
March - 12, 13	Virtual	Weekday	View Pricing	Enroll Now
March - 14, 15	Virtual	Weekend	View Pricing	Enroll Now
March - 16, 17	Virtual	Weekday	View Pricing	Enroll Now
March - 19, 20	Virtual	Weekday	View Pricing	Enroll Now
March - 21, 22	Virtual	Weekend	View Pricing	Enroll Now
March - 23, 24	Virtual	Weekday	View Pricing	Enroll Now
March - 26, 27	Virtual	Weekday	View Pricing	Enroll Now
March - 28, 29	Virtual	Weekend	View Pricing	Enroll Now
April - 04, 05	Virtual	Weekend	View Pricing	Enroll Now
April - 06, 07	Virtual	Weekday	View Pricing	Enroll Now

Schedules for ITIL v5 Certification Training

Training Date	Training Type	Weekday / Weekend	View Pricing	Enroll Now
April - 09, 10	Virtual	Weekday	View Pricing	Enroll Now
April - 11, 12	Virtual	Weekend	View Pricing	Enroll Now
April - 13, 14	Virtual	Weekday	View Pricing	Enroll Now
April - 16, 17	Virtual	Weekday	View Pricing	Enroll Now
April - 18,19	Virtual	Weekend	View Pricing	Enroll Now
April - 20, 21	Virtual	Weekday	View Pricing	Enroll Now
April - 23, 24	Virtual	Weekday	View Pricing	Enroll Now
April - 25, 26	Virtual	Weekend	View Pricing	Enroll Now
April - 27, 28	Virtual	Weekday	View Pricing	Enroll Now
May - 02, 03	Virtual	Weekend	View Pricing	Enroll Now
May - 04, 05	Virtual	Weekday	View Pricing	Enroll Now
May - 07, 08	Virtual	Weekday	View Pricing	Enroll Now
May - 09, 10	Virtual	Weekend	View Pricing	Enroll Now
May - 11, 12	Virtual	Weekday	View Pricing	Enroll Now

Schedules for ITIL v5 Certification Training

Training Date	Training Type	Weekday / Weekend	View Pricing	Enroll Now
May - 14, 15	Virtual	Weekday	View Pricing	Enroll Now
May - 16, 17	Virtual	Weekend	View Pricing	Enroll Now
May - 18, 19	Virtual	Weekday	View Pricing	Enroll Now
May - 21, 22	Virtual	Weekday	View Pricing	Enroll Now
May - 23, 24	Virtual	Weekend	View Pricing	Enroll Now
May - 25, 26	Virtual	Weekday	View Pricing	Enroll Now
May - 28, 29	Virtual	Weekday	View Pricing	Enroll Now
June - 01, 02	Virtual	Weekday	View Pricing	Enroll Now
June - 04, 05	Virtual	Weekday	View Pricing	Enroll Now
June - 06, 07	Virtual	Weekend	View Pricing	Enroll Now
June - 08, 09	Virtual	Weekday	View Pricing	Enroll Now
June - 11, 12	Virtual	Weekday	View Pricing	Enroll Now
June - 13, 14	Virtual	Weekend	View Pricing	Enroll Now
June - 15, 16	Virtual	Weekday	View Pricing	Enroll Now

Schedules for ITIL v5 Certification Training

Training Date	Training Type	Weekday / Weekend	View Pricing	Enroll Now
June - 18, 19	Virtual	Weekday	View Pricing	Enroll Now
June - 20, 21	Virtual	**Weekend**	View Pricing	Enroll Now
June - 22, 23	Virtual	Weekday	View Pricing	Enroll Now
June - 25, 26	Virtual	Weekday	View Pricing	Enroll Now
June - 27, 28	Virtual	**Weekend**	View Pricing	Enroll Now

To avail the Limited Time Offer **Click Here**

Who Can Attend This Training?

ITIL Foundation (Version 5) training is designed for individuals interested in understanding the ITIL framework and its practices. The ITIL v5 Foundation course is best suited for:

- IT Professionals
- ITSM Managers and Service Managers
- Service Desk Leads and Service Process Owners
- Software and Application Professionals
- Database Administrators and IT Operations Staff
- Existing ITIL Certification Holders looking to stay current
- Individuals starting their journey in IT Service Management
- Professionals working in IT, Digital, Product, or Development roles

Eligibility Criteria and Exam Details

Eligibility Criteria

There are no formal prerequisites for enrolling in the ITIL (Version 5) Foundation certification training. The course is designed as an entry-level program that introduces the core concepts, terminology, and principles of ITIL v5.

However, having a basic understanding of IT services, service delivery, or IT operations will help participants better relate the concepts to real-world scenarios and prepare effectively for the certification exam.

Exam Details

Exam Type	Multiple choice questions
No of Questions	40 questions
Exam Duration	60 minutes
Passing Score	65% (26/40 marks required)
Type	Closed book
Validity	3 Years

Certificate

Upon completion of this ITIL Foundation (Version 5) Training and successfully attempting the exam, you will receive ITIL v5 Foundation Certification.



Hear Straight from Our Learners

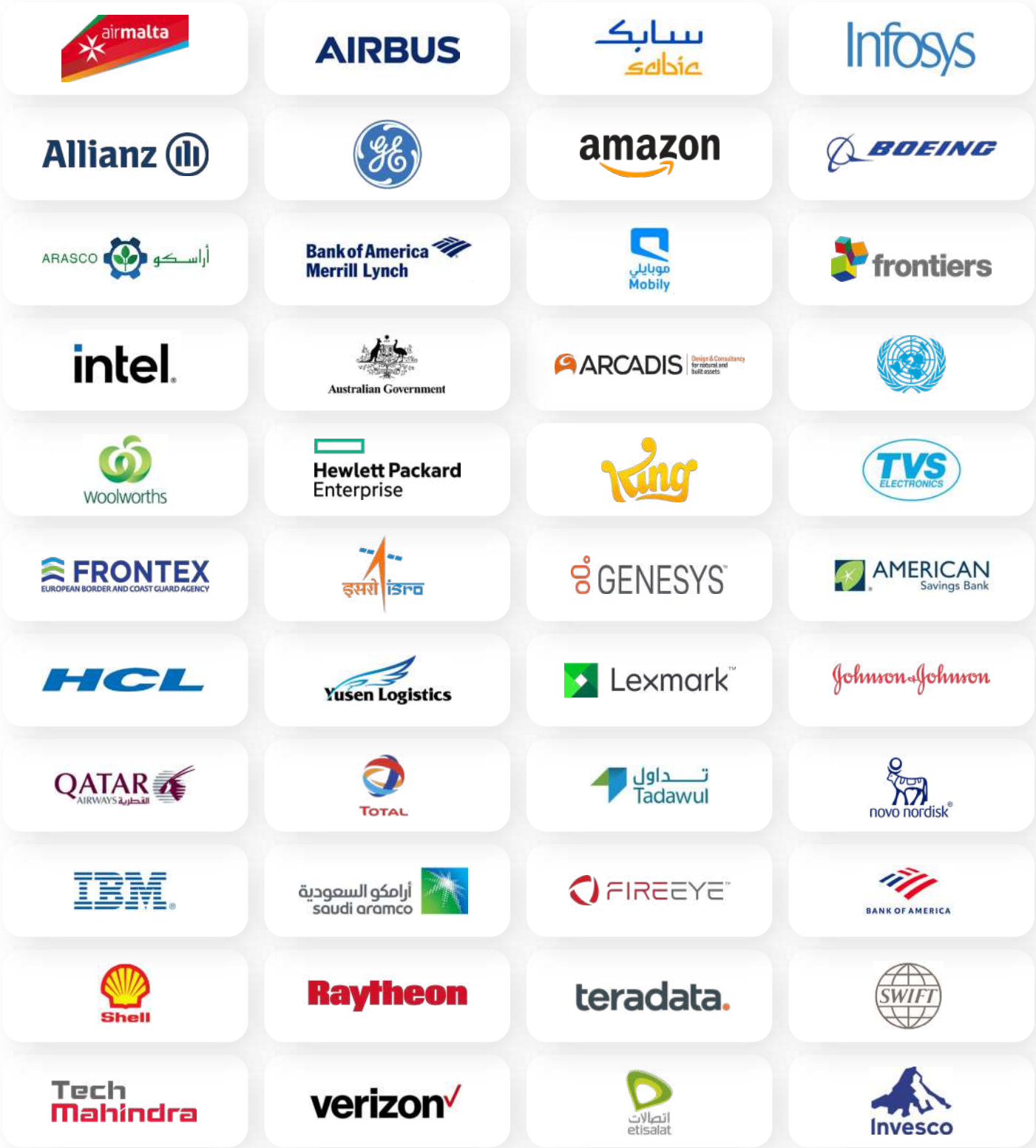
> Securing the ITIL 4 Foundation certification was a game-changer for me as an IT Project Manager. The training provided a solid foundation in IT service management and emphasized the importance of collaboration and continuous improvement.

- Riley Stewart, IT Project Manager

> As a Senior IT Manager, I found the ITIL 4 Foundation certification training provided by Invensis Learning invaluable. The course content was comprehensive, and the instructor's expertise helped me understand the practical application of ITIL principles in our organization's workflows. Highly recommended for anyone seeking to enhance their IT service management skills.

- Benjamin Moore, Senior IT Manager

Clientele


airmalta
AIRBUS
سابك sabic
Infosys
Allianz
amazon
BOEING
ARASCO أراسكو
Bank of America Merrill Lynch
موبايلي Mobily
frontiers
intel
Australian Government
ARCADIS
Woolworths
Hewlett Packard Enterprise
King
TVS ELECTRONICS
FRONTEX EUROPEAN BORDER AND COAST GUARD AGENCY
isro
GENESYS
AMERICAN Savings Bank
HCL
Yusen Logistics
Lexmark
Johnson & Johnson
QATAR AIRWAYS القطرية
TOTAL
تداول Tadawul
novo nordisk
IBM
أرامكو السعودية saudi aramco
FIREEYE
BANK OF AMERICA
Shell
Raytheon
teradata.
SWIFT
Tech Mahindra
verizon
اتصالات etisalat
Invesco

Our Other IT Service Management Certification Courses

Invensis Learning offers a comprehensive range of IT Service Management certification programs to equip professionals with the knowledge and skills needed to excel in their careers. Our certification programs help professionals develop the practical skills and knowledge needed to succeed in today's fast-paced business environment.

- ITIL 4 Foundation Certification Training
- ITIL Foundation (version 5) Certification Training
- VeriSM Foundation Certification
- SIAM Foundation Certification
- SIAM Professional Certification



Contact Us Today!

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